

Rebecca McLean, Product Designer.

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Experience

Product Designer, T-Mobile

Reston, VA / March 2020 to present

- Led revamp of end to end trade-in experience across web and app platforms
- Led innovation project to create improved in-store customer experience, experience is patent pending
- Created ways of working artifacts to improve team journey mapping efforts

UX Designer, Paintzen

New York, NY / May 2018 to Feb 2020

- Worked in an Agile environment to lead UX efforts on several web projects from research to design and launch
- Reduced time for digital quoting from 30+ minutes to less than 10

Junior UX Designer, Paintzen (May 2018 - March 2019)

- Supported UX and product teams in user research and design tasks
- Led website and brand redesign efforts

Production Designer, The BOSS Group

Baltimore, MD / Dec 2017 to May 2018

- Utilized brand guidelines and graph visuals to create easily digestible multi-page financial portfolios

Graphic Designer, UMBC

Baltimore, MD / May 2015 to May 2017

- Worked with clients on a variety of marketing materials ranging from print to digital
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Education

UMBC
Design BFA
2017

Tools

Figma
Userzoom
Adobe CC

Skills

UX Strategy
User Research
Data Analysis
Accessibility
Prototyping
Wireframing
Design Systems